

EST 36571

W1E01XXE BK1.1189937

Market Derived Code: F

1981

25

Production Date	21-JUN-2018	Warranty	Start Date

Admission Building

1

Services

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Age Group	1980	1990	2000	2010	2020
0-14	25%	20%	15%	12%	10%
15-24	20%	18%	15%	12%	10%
25-34	15%	12%	10%	8%	7%
35-44	10%	8%	7%	6%	5%
45-54	8%	7%	6%	5%	4%
55-64	5%	4%	3%	2%	1%
65-74	10%	12%	15%	20%	25%
75+	2%	3%	4%	5%	6%

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Tech Comments: *FPOKSM SERVICE DONE

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91

Customer Comments Update PCM Software and add new features.

10766734 501409

Customer Comments 30 000km service

Tech Commons 3000 E. 9th St.

[illegible]

Customer Comments CARRY OUT 4500KW SERVICE

Tech Comments - Carey Pitts, Deputy Service

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Customer Comments CARRY OUT 60 000KM SERVICE

Tech Comments
CARRY OUT A DAILY SERVICE

Ford is dedicated to customer service and every effort is made to ensure you enjoy trouble-free motoring. However, we recognize that despite Ford's best intentions, misunderstandings may sometimes occur. If you have a problem that has not been resolved to your satisfaction, we recommend the following steps:

Step 1: Discuss the problem with your Service Advisor at a Ford Authorised Dealer.

Step 2: Still not satisfied? Discuss the problem with the Service Manager at a Ford Authorised Dealer.

Step 3: Still not satisfied? Contact the Dealer Principal at a Ford Authorised Dealer.

Step 4: If you are unable to resolve your concern after having discussed the matter with the Dealer Principal or if you feel the Ford Authorised Dealer should have done more, please contact our Customer Care Department who will assist further.

Ford Customer Care

Tel: 0860 011 022 (share call)
Tel: +27 12 843 5819 (outside South Africa)
E-mail: fordcrr2@ford.com

Important:

Prior to contacting Ford Customer Care, please have the following ready:

1. Vehicle Registration Number and VIN.
2. Ford Authorised Dealer's name.
3. Your contact details e.g. phone number and e-mail address.

Step 5:

As a final step, the contact details of the independent Industry Ombudsman and National Consumer Commission (NCC) has been made available below:

Office of the Motor Industry Ombudsman of SA

Tel: 0861 11050 (0861 1 64672)
Fax: 086 630 6141
E-mail: info@miosa.co.za
Website: www.miosa.co.za

The National Consumer Commission (NCC)

Tel: +27 (12) 428 7000
E-mail: complaints@thencc.org.za
Website: www.thencc.gov.za

☐ 12 Months	☒ 15 000 km	28/01/2019
Unitrans Automotive (Pty) Ltd		
Malmesbury Ford		
1 Pieter Bergh Street, Malmesbury 7360 Stamp		
Co Reg no: 1997/009861/07		
VAT number: 4230163692		
Tel: 022 455 6000		
☐ Signature: <i>[Signature]</i>		

☒ 12 Months	☐ 30 000 km	27/09/2019
Division of North Motor Enterprises (Pty) Ltd		
151 Imam Haron Road, Claremont, 7708		
Tel: 021-672-1700		
Job Card No: 556744		
Tel No: 2007/029331/07 Stamp		
Corrosion Inspection Completed ☐		
Tel No: 4530248063		
Tel: car@makor.co.za		
☐ Signature: <i>[Signature]</i>		

☐ 12 Months	☒ 45 000 km	28/01/2019
NMG FORD CLAREMONT		
A Division of North Motor Enterprises (Pty) Ltd		
151 Imam Haron Road CLAREMONT, 7708		
021-672-1700 Stamp		
REG NO: 2007/029331/07		
VAT: 4530248063		
☐ Signature: <i>[Signature]</i>		

Service and Inspection Records

☐ 12 Months	☒ 60 000 km	Dealer Stamp	
Actual Odometer: 449790			
Job Card No:			
☐ Corrosion Inspection Completed			
☒ Applicable Service Actions Checked		Date: 29.11.22	
Notes:		Signature:	

☐ 12 Months	☐ 75 000 km	Dealer Stamp	
Actual Odometer:			
Job Card No:			
☐ Corrosion Inspection Completed			
☐ Applicable Service Actions Checked		Date:	
Notes:		Signature:	

☐ 12 Months	☐ 90 000 km	BARWYK MOTORS CK 95/16815/23 P.O. BOX / POSSUS 2050 VEREENIGING, 1930 TEL/FAX (016) 422-5770	
Actual Odometer: 59548			
Job Card No: 7114			
☐ Corrosion Inspection Completed			
☒ Applicable Service Actions Checked		Date: 01.12.2024	
Notes:		Signature:	

Service and Inspection Records

☐ 12 Months	☐ 105 000 km	Dealer Stamp	
Actual Odometer:			
Job Card No:			
☐ Corrosion Inspection Completed			
☐ Applicable Service Actions Checked		Date:	
Notes:		Signature:	

☐ 12 Months	☐ 120 000 km	Dealer Stamp	
Actual Odometer:			
Job Card No:			
☐ Corrosion Inspection Completed			
☐ Applicable Service Actions Checked		Date:	
Notes:		Signature:	

☐ 12 Months	☐ 135 000 km	Dealer Stamp	
Actual Odometer:			
Job Card No:			
☐ Corrosion Inspection Completed			
☐ Applicable Service Actions Checked		Date:	
Notes:		Signature:	